

# How We Help You to Be Prepared



## PROVEN SERVICES

### **IMTC delivers time-tested, proven paths for developing your incident management capability**

to the highest levels of preparedness. Our services range from baseline NIMS and ICS implementation guidance and training to full-scale exercises customized to meet your needs. We assist you with the full spectrum of program development, from initial program design and implementation support to complete team or program audits and evaluations. IMTC provides the capabilities you need to achieve success using cost-effective and nationally acclaimed approaches.

#### *An Overview of Our Services*

- ✓ Incident Management Capability Analyses
- ✓ EOC/IMT/DOC Readiness Evaluations and Consulting
- ✓ Initial Team Development, Skills Enhancement, and Skills Sustainment Training
- ✓ ICS Position-Specific Command, General Staff, and Unit Leader Courses
- ✓ Performance-based skill development exercises—Table-Top, Functional, and Full-Scale

IMTC guides your organization through the maze of doctrine and choices for developing an initial implementation strategy. We recognize your unique organizational environment and processes, and guide you through all phases of program execution—resulting in the systematic credentialing of your responders and team members within the standardized NIMS ICS structure and doctrine. This approach enables you to deliver effective, efficient incident management, whenever needed, through an integrated combination of personnel, procedures, facilities, equipment and communications, using a nationally recognized incident management structure.

*"IMTC's internationally recognized instructors had a profound effect on our preparedness."*

## PROVEN PERFORMANCE

IMTC was established prior to the All-Hazards Incident Management Team (AHIMT) program's 2004 introduction in the United States. We have provided significant contributions to the improvement of the Incident Command System and the AHIMT program, including the development of U.S. DHS position-specific curricula, doctrine and guidelines. Combined with our continuing work to expand and improve the Incident Command System and the AHIMT program, our proven performance provides your organization with the highest level of professional expertise and experience available.

#### *Our nationally recognized performance history includes the following:*

- Current United States Coast Guard's Incident Command System and Incident Management trainer
- U.S. EPA's Incident Command and Incident Management trainer through its eight-year ICS implementation stage
- Development and delivery contractor for the Emergency Management Institute's (EMI) nationwide position-specific Train-the-Trainer program
- 1000+ All-Hazards Incident Management courses or exercises developed or presented in 35 states and 2 countries
- Authored the first NIMS-compliant ICS textbook and Field Response Guide that accurately describes the All-Hazards Planning Cycle and demonstrates how All-Hazards Incident Management Teams can use it effectively





Our team of more than 60 advisors, developers, and instructors offer you and your personnel the in-depth lessons learned over several decades leading the “boots on the ground,” while deployed with other federal, state, and local agencies involved in some of the highest-profile incidents.

*“The field-tested experience of IMTC’s subject matter experts and their openness in sharing meaningful lessons learned has helped us avoid mistakes and has proven to benefit our teams the most because expert performance is critical.”*

## **BUILDING TRUST AND LOYALTY WITH VALUED CLIENTS**

Expert performance is critical during All-Hazards incidents or events. As an IMTC client you receive personalized support and advice from leading experts in the field. We assist you and your personnel to develop position-specific skills in incident management, enabling you to take decisive action to achieve positive results.

IMTC delivers courses, exercises and advisory support to train you to create and maintain the highest levels of responder and civilian safety. We guide your organization to implement and deliver efficient, effective response management throughout the incident or event, no matter its duration, with minimal disruption to your continuity of operations.

Since 2003, IMTC’s presentation and curricula development team has trained tens of thousands of response personnel. We continue to add to that expertise daily as we provide ICS and incident management training to clients in 35 states and 2 countries. No company has been more involved in developing and setting national guidelines and standards than IMTC. Our team possesses experience in on-scene operations, Area Command, Unified Command, in EOCs and DOC operations in all major disciplines including law enforcement, gas and oil operations, electric and gas utility operations, firefighting, healthcare, hospital, emergency medical, public health and emergency management.

*No matter how complex your incident management needs, IMTC has the expertise and capabilities to deliver the answers you must have to move forward with confidence.*

