



We Separate Ourselves from the Rest!

Emergency Operations Center (EOC)

AHEOCT Course Development Background

IMTC's All-Hazards Emergency Operations Center Team (AHEOCT) Training Course is based on the well-known All-Hazards Incident Management Team (AHIMT) Training Course. Using the AHIMT course as a framework, IMTC developers and subject matter experts created the curricula to specifically target Emergency Operations Centers (EOCs) organized using the ICS model, and then enhanced the curricula as a full-featured, hands-on experience to teach and practice the very skills that have been proven essential for successfully performing on an EOC team.

Course Description

IMTC's AHEOCT Training Course provides the requisite knowledge, skills, and understanding crucial to successful performance by an EOC team. Successful participants leave the course possessing the comprehensive knowledge and critical skill sets needed to apply the NIMS and NRF principles and concepts required to work in or manage an effective EOC. This course enables participating EOCs to operate as a cohesive team during situations of significant stress and pressure, coordinating effectively with All-Hazards Incident Management Teams, agency and governmental leaders, NGOs, and involved stakeholders. Because of IMTC's training and customized simulations, EOC participants will know how to use the EOC Planning Process to initiate, coordinate, and maintain the orderly governmental management of emergency operations with the EOC function during complex incidents.

AHEOCT Training Curricula

IMTC's AHEOCT Training Course emphasizes that the key to success is understanding and managing the EOC Planning Process and the complex relationships that exist among the local, regional, or state EOCs, the AHIMT, the MACS, and the agency administrators and executives. IMTC continually supplements its AHEOCT Training Course with the most current FEMA and DHS guidelines available so students benefit from the latest lessons-learned and the most recent national developments.

The Audience

The course presentation is geared to professionals who may work as EOC Managers, in EOC management, or in General Staff/Coordinator positions in EOCs which use the ICS configuration as a template for their organizations.



Integrated Course Activities:

- Student expectations of the course
- Multiple team-based Tabletop Exercises (TTX)
- Team performance feedback by the mentor
- Written final exam to evaluate knowledge transfer
- Student evaluation of the course

Unit 1

Introduction and Overview

Unit 2

Introduction to the EOC Team Concepts, Roles, and Responsibilities
Includes a significantly enhanced discussion of the relationship among Command, Coordination, Support, and Agency Oversight

Unit 3

EOC Team Position Responsibilities

Unit 4

Team Dynamics and Decision-Making

Unit 5

The EOC Planning Process

Unit 6

EOC Team Operations in a Class Simulation

Unit 7

EOC Team Operations in a Custom Simulation



Providing the Critical Foundation for Effective All-Hazards EOC Team Operations

“IMTC has been an excellent provider of services. I highly recommend utilizing their services.”

State Homeland Security Manager

“The experiences the instructors bring to the class support the training materials perfectly.”

AHIMT Regional Training Chair, Florida

All-Hazards Emergency Operations Center Team Training

Why Choose IMTC?

The successful operation of an EOC requires the bulletproof knowledge of EOC functions within the Incident Command System that IMTC’s experienced instructors deliver. EOC teams who complete IMTC training learn how to perform as a managing unit under the pressure of actual catastrophic emergency situations such as floods, earthquakes, tornadoes, and oil spills.

Course Design

The EOC course, based on the AHIMT curriculum, has been enhanced and augmented by IMTC to become a full-featured, hands-on experience developed to teach the very skills that have been proven necessary for successful EOC performance.

Presentations for Professionals by Professionals

IMTC’s professional presentation of the EOC course communicates additional critical prerequisite knowledge and refines the skills and abilities necessary for successful performance in an All-Hazards EOC. This course is a necessary stepping stone in the EOC development process – and IMTC is a necessary instructional choice if you demand excellence in an Emergency Operations Center.

Instructional Systems Design (ISD) methods for adult learning are built into every IMTC course, supporting higher levels of competency transfer to participating professionals:

- Enables the learner to fully participate in the learning process
- Provides direct application of and solutions for practical problems
- Uses self-evaluation as the principal method of assessing progress or learning



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The Training You Seek. The Instructors You Trust. The Outcomes You Need.