



## We Separate Ourselves from the Rest!

## Emergency Operations Center (EOC)

### AHEOCT Course Development Background

IMTC's All-Hazards Emergency Operations Center Team (AHEOCT) Training Course is based on the well-known All-Hazards Incident Management Team (AHIMT) Training Course. Using the AHIMT course as a framework, IMTC developers and subject matter experts created the curricula to specifically target Emergency Operations Centers (EOCs) organized using the ICS model, and then enhanced the curricula as a full-featured, hands-on experience to teach and practice the very skills that have been proven essential for successfully performing on an EOC team.

### Course Description

IMTC's AHEOCT Training Course provides the requisite knowledge, skills, and understanding crucial to successful performance by an EOC team. Successful participants leave the course possessing the comprehensive knowledge and critical skill sets needed to apply the NIMS and NRF principles and concepts required to work in or manage an effective EOC. This course enables participating EOCs to operate as a cohesive team during situations of significant stress and pressure, coordinating effectively with All-Hazards Incident Management Teams, agency and governmental leaders, NGOs, and involved stakeholders. Because of IMTC's training and customized simulations, EOC participants will know how to use the EOC Planning Process to initiate, coordinate, and maintain the orderly governmental management of emergency operations with the EOC function during complex incidents.

### AHEOCT Training Curricula

IMTC's AHEOCT Training Course emphasizes that the key to success is understanding and managing the EOC Planning Process and the complex relationships that exist among the local, regional, or state EOCs, the AHIMT, the MACS, and the agency administrators and executives. IMTC continually supplements its AHEOCT Training Course with the most current FEMA and DHS guidelines available so students benefit from the latest lessons-learned and the most recent national developments.

### The Audience

The course presentation is geared to professionals who may work as EOC Managers, in EOC management, or in General Staff/Coordinator positions in EOCs which use the ICS configuration as a template for their organizations.



### Integrated Course Activities:

- Student expectations of the course
- Multiple team-based Tabletop Exercises (TTX)
- Team performance feedback by the mentor
- Written final exam to evaluate knowledge transfer
- Student evaluation of the course

#### Unit 1

Introduction and Overview

#### Unit 2

Introduction to the EOC Team Concepts, Roles, and Responsibilities  
*Includes a significantly enhanced discussion of the relationship among Command, Coordination, Support, and Agency Oversight*

#### Unit 3

EOC Team Position Responsibilities

#### Unit 4

Team Dynamics and Decision-Making

#### Unit 5

The EOC Planning Process

#### Unit 6

EOC Team Operations in a Class Simulation

#### Unit 7

EOC Team Operations in a Custom Simulation